

BLÅKLÄDERS RETURNSLIP

Customer number:		Date for return:	
Customer name:		Delivery address customer:	
Contact person at customer:			
Phone number:			
Email:			

Terms

RETURN

- Goods being returned within one (1) month from date of delivery can be returned without any deduction. A return deduction of 15% will be made for goods being returned between one (1) to three (3) months after date of delivery. No return right for goods with an older delivery date than three (3) months.
- The goods need to be returned in its original condition and in its original packaging. Size- and warranty labels cannot be removed from the goods. A fee of 30 SEK per garment for re-wrapping will be charged for goods not packed in its original packaging.
- We do not accept return of garments that have been refined in any way.
- Eventual price label/price tag cannot appear on the returned garment.
- The return slip must be correctly filled in. Order- and/or invoice number needs to appear on the slip. A deduction of 20% of the value of the article (at least 50 SEK) will be made if documentation is missing.
- The return freight is to be paid by the buyer for returns being made on the occasion of, for example, incorrect ordering or change of size. In the event of an incorrect delivery, the return freight is to be paid by Blåkläder.

COMPLAINT

- Garments in the complaint need to be unused or washed by the time of the return. • The return slip needs to be correctly filled in. Order- and/or invoice number needs to appear on the slip.
- The Claim Department at Blåkläder will evaluate whether the complaint is approved or not. If the complaint is approved, the garment will be mended, credited or replaced.
- The return freight will be paid by Blåkläder in the occasion of a complaint. **Contact the Claim Department at Blåkläder to obtain waybill before the garment is being returned.** Phone: +46 325 661930. Email: claim@blaklader.com

Return

WISH TO RETURN THE FOLLOWING GARMENT/GARMENTS:

Articlenumber	Size	Quantity	BLK ordernumber	Invoicenumber	Reason for return

WISH TO SWITCH TO THE FOLLOWING GARMENT/GARMENTS:

Articlenumber	Size	Quantity

Articlenumber	Size	Quantity

Complaint

WISH TO MAKE A COMPLAINT OF THE FOLLOWING GARMENT/GARMENTS:

Articlenumber	Size	Quantity	BLK ordernumber	Invoicenumber	Reason for complaint

The garment/garments will be mended at firsthand if the Claim Department at Blåkläder evaluates that that can be done. If it's not possible to mend the garment/garments, pls state below if you wish to receive a credit or new garment/garments.

NEW GARMENT:	
CREDIT:	